

January 15, 2009

Jay Breckman  
Owner, LCL Spas & Billiards  
Unit - B 1170 St. James St.  
Winnipeg, MB, R3H 0K7

**Re: LCL Spas & Billiards Service Awards**

Congratulations Gentlemen on your amazing record!

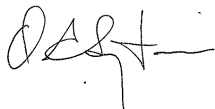
Coast Spas takes a great deal of pride in the quality of our dealer network Worldwide. Customer Care, before and after the sale, is vital in building a company reputation and representing the Coast Spas brand to the highest level.

As you are aware, LCL Spas & Billiards has now won the Coast Spas **Outstanding Customer Service Award for the seventh time!** This is unprecedented in Coast Spas history and speaks volumes about your customer care before and after the sale.

I take pride in how LCL Spas & Billiards has developed with Coast Spas from a small start up 15 years ago, into one of our top 5 dealers in the World. Your steady and consistent growth is to be admired.

Thank you for your continued hard work in representing Coast Spas in Manitoba & North Western Ontario. We treasure our relationship with your business and wish you every success in the future.

Sincerely,



Don Elkington  
President/ CEO Coast Spas

